

Screen Share Terms of Use

These Screen Share Terms of Use govern your use of the screen sharing service and associated websites, and mobile applications operated by SCANA Energy Marketing, LLC ("SCANA"). These Terms of Use together with our [Terms and Conditions](#) and [Privacy Policy](#) and any additional terms that you may be provided (collectively, the "Terms") constitute your complete agreement regarding your use of the screen sharing service. By using the screen sharing service or by clicking to accept or agree to the Terms when this option is made available to you, you authorize SCANA to access your webpage browsing session using third-party software and services, and agree to be bound by the Terms. We may modify the Terms at any time by posting the revised Terms to our website. Your continued use of the screen sharing service means that you have accepted the changed terms.

By using the screen sharing services, you represent and warrant that you are of legal age to form a binding contract and you have the authority to access the customer account. If you do not meet all of these requirements, you must not use the screen sharing services. Any actions you take during or pursuant to the screen sharing session are considered to be authorized actions taken on behalf of yourself or the business on whose behalf you are using the screen sharing service. SCANA may terminate the screen sharing session at any time at our sole discretion. Additionally, the screen sharing session may automatically terminate for multiple reasons, including, but not limited to, switching between SCANA websites and refreshing the webpage. If this occurs, you may request to begin a new screen sharing session.

While using this service, the SCANA representative who is assisting you will be able to remotely view your web browser screen and navigate with you in order to provide assistance in real-time and troubleshoot any issues that you may be experiencing with the website. The representative will only be able to use these services within SCANA's websites and digital services and will not be able to see or interact with other areas of your screen, such as other tabs. Additionally, the representative will only be able to interact with and jointly engage directly with your web browser screen if they request control of your webpage via a prompt and you click "Allow", giving the SCANA representative access. Any changes to your customer account that are needed during this screen sharing session can only be made by you. The representative can guide you, but you are ultimately responsible for all interactions involving clicking, entering, and submitting information within your customer account. You are responsible for ensuring that no confidential information is inadvertently shown or accessed and that no action is taken with respect to your customer portal that may be unacceptable to you. You may revoke the SCANA representative's access to control your webpage by clicking "Revoke Control". You may terminate the screen sharing session altogether, at any time, by clicking "Stop Sharing" or "End Screen Share".

You are responsible for any third-party software, hardware, and/or services that you use in connection with the screen sharing services. SCANA assumes no responsibility for, and specifically disclaims any liability or obligation with respect to actions, products, or content of any such third-party.

SCANA MAKES NO WARRANTY OR REPRESENTATION REGARDING THE ACCURACY, AVAILABILITY, ADEQUACY, COMPLETENESS OR TIMELINESS OF THE SCREEN SHARING SERVICES, OR THAT THE SCREEN SHARING SERVICES ARE ERROR-FREE OR VIRUS-FREE. ALL FEATURES ARE PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, THE WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT.

Last Modified: June 16, 2023